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	Nota di contenuto	Table of Contents; Chapter 1-Introduction; Scope of This Report; Why OpenURL?; Basic Terms; The OpenURL Process; The Appropriate Copy: Is It Still a Problem?; Getting beyond ""Appropriate Copy"": Understanding Why OpenURL Resolving Fails; Tapping into the Power of Google Scholar; Discovery Tools: Shedding More Light on Link Resolver Failures; Making OpenURL Better: Data, Data, and More Data; Industry Initiatives; Conclusion; Notes; Chapter 2-Improving the Resolver Menu; Resolver Menu Redesign at EKU; Resolver Rules and Direct-to-Full-Text; Use Statistics: SFX; Caveats; Note
		Chapter 3-Digging into the DataTesting OpenURL Full Text Link Resolution Accuracy at Our Institutions; Resolver Result Accuracy by Document Type; Causes of Failure; Qualitative Observations on Resolver Effectiveness; Top Ten List of Tasks to Improve Resolver Effectiveness; Notes; Chapter 4-The Future of OpenURL Linking; Adapting to Changes in the Research Environment; Expanding the

Reach of Reference Linking: OpenURL on the Web; Other Linking Initiatives; Conclusion; Notes; Chapter 5-Sources and Resources; OpenURL; The Semantic Web and COinS; Browser Extensions; SFX Usability and User Experience

Sommario/riassunto	This issue of Library Technology Reports provides practicing librarians with real-world examples and strategies for improving resolver usability and functionality in their own institutions.