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Sommario/riassunto

Given that first-generation students comprise over 40% of incoming freshmen, increasing their retention and graduation rates can dramatically increase an institution's overall retention and graduation rates. This book provides administrators with a plan of action to create the awareness necessary for meaningful long-term change, sets out a campus acclimation process, and provides guidelines for the necessary support structures. First-person narratives by first-generation students help the reader get to grips with the variety of ethnic and economic categories to which they belong. The book conc