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Nota di contenuto	Title Page; Preface ; Executive Summary ; Contents; Chapter 1: Overview ; 1. Historical Trends for Eleven Years Surveys of the Rankings ; 2. Total Ranking in 2015 ; 3. e-Government Ranking by Indicators ; Chapter 2: A Decade of Waseda?IAC e-Government Findings ; 1. There is lack of capacity building, especially e-leaders such as CIO ; 2. Enough finance/funding for e-Government projects is the key for success ; 3. Citizen-engagement as digital inclusion in e-Govt. should be encouraged ; 4. Various applications for online service are progressing 5. More attention must be paid to local e-Government issues as well as linkage between central and local governments 6. The best practices for M-government in developing countries may increase active participation in developing countries with high usage of mobile devices ; 7. Open Government/Data should be implemented and shared with big data ; 8. Digital gap has become wider among developing countries in terms of accessibility, usability and affordability ; Chapter 3: New trends on e-Government development ; 1. Digital Government/Internet Economy ; 2. Internet of Things ; 3. Cloud Computing 4. One Stop Service 5. Open Government/Data ; 6. Big Data ; 7. Cyber Security ; 8. Social Media ; 9. Smart City ; 10. Inter-governmental Collaboration and Linkage ; 11. Digital Inclusion and Aging society ; Chapter 4: e-Government Country Reports ; Argentina ; Australia ;

Austria ; Bahrain ; Belgium ; Brazil ; Brunei Darussalam ; Canada ; Chile ; China ; Colombia ; Costa Rica ; Czech Republic ; Denmark ; Egypt ; Estonia ; Fiji ; Finland ; France ; Georgia ; Germany ; Hong Kong ; Iceland ; India ; Indonesia ; Israel ; Italy ; Japan ; Kazakhstan ; Kenya ; Korea ; Macau ; Malaysia ; Mexico ; Morocco ; Netherlands ; New Zealand ; Nigeria ; Norway ; Oman ; Pakistan ; Peru ; Philippines ; Poland ; Portugal ; Romania ; Russia ; Saudi Arabia ; Singapore ; South Africa ; Spain ; Sweden ; Switzerland ; Taiwan ; Thailand ; Tunisia ; Turkey ; United Arab Emirates ; United Kingdom (UK) ; Uruguay ; USA ; Venezuela ; Vietnam ; Appendix 1; Top 10 ICT and e-Government Ranking by other Organizations ; Appendix 2; e-Government National Portal and Open Government Data Portal

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## Sommario/riassunto

The field of e-Government has emerged alongside the developments in information technology in recent decades, and has become an increasingly important factor in all our lives. It has faced a wide range of challenges from the changing technologies of the internet/digital economy, such as IOT, big data, cloud and 4G mobile, as well as the rapid growth of ICT innovations and applications. The Institute of e-Government at Waseda University, Japan, was established in 2001, and this book is the latest in the series of e-Government ranking surveys published by the Institute since 2005. The book is div

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