. Record Nr.	UNINA9910460751503321
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Titolo	Solution-focused case management / / Robert G. Blundo, Joel Simon
Pubbl/distr/stampa	New York, New York : , : Springer Publishing Company, , 2016 ©2016
ISBN	0-8261-7186-9
Descrizione fisica	1 online resource (230 p.)
Disciplina	361.3/2
Soggetti	Social case work Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Title; Copyright; Contents; Foreword; Preface; Acknowledgments; Share Solution-Focused Case Management; Chapter 1: Solution-Focused Case Management: Definitions and Meanings; Shifting Into New Ideas; Exercise: How Our Assumptions Determine How We View the Client; Conclusion; Chapter 2: Challenging Our Assumptions; Convergent Development of Seminal Concepts Inherent in Solution-Focused Practice; Coming From a "Not-Knowing Stance"; Building Meanings Together With Clients; This Is Your Brain on Conversations: Neuroscience Research; Clients Have Strengths: Use Them! Solution-Focused AssumptionsIt Is About Abilities, Not Disabilities: Positive Psychology and Solution Focus; Practice Research; Conclusion; Chapter 3: Solution-Building in Case Management; Exercise: Differences Between Solution-Building and Problem-Solving Processes; The Problems With Problem Talk; Problem Focus; Solution Focus; Conversation as the Tool for Change; Learning to Listen; Exercise; Steps to Developing a Useful Conversation: An Overview; The National Consensus Statement on Mental Health Recovery; Promoting Social Justice; Chapter 4: Solution-Focused PracticeHow Clients and Case Managers Make Meaning Together: Wittgenstein and Language Games; What Happens After Clients and Case Managers Say "Hello": Forming Solution-Focused Collaborative Partnerships; Listening to Clients; An

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Introduction to Solution-Focused Skills and Processes; Making a Difference; First Meeting and Introduction; Not-Knowing Stance and Radical Acceptance: Set a Positive and Collaborative Tone: Initiate a Collaborative Look at the Challenges; An Introduction to the Solution-Focused Intervention Tools; Ask the Miracle Question Ask for Details About the Client's GoalsAsk Scaling Questions; Explore Exceptions; Confidence Scales; Affirming the Client's Perceptions; Returning Focus of Conversation to the Goal; Noticing Opportunities of Possibilities; Amplifying Solution Building; The Session Break; Feedback; End of Session; Next Session; The Second Session and Beyond: E.A.R.S.; Exercise: Trying Out the Ideas; Beginning the Session; Follow-Up Choices; Critique Your Work; Chapter 5: Expanding on Collaborative Partnerships and Goal Formation; Cocreating Useful **Conversations With Clients** Exercise: What Do You Do Well or What Are You Best at?Remember the Solution-Focused Values When Working With Clients; Social Constructionism; Every Client is a Customer for Something; Solution-Focused Assumptions; Past Experience With Services; Coconstructing Useful Goals With Clients; Best Hopes Question; Miracle Question; Scaling Questions; What Else?; Useful Goals: A Case Example; Discussion; Chapter 6: Solution-Focused Planning and Assessment; Solution-Focused Brief Practice Begins With the Details of Clients' Stated Goals: Discussion: Discussion: Exercise: Assessments as Interventions Exercise