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| Nota di contenuto | FrontMatter; Reviewers; Acknowledgments; Preface; Contents; Boxes, Figures, and Tables; Acronyms and Abbreviations; Summary; 1 Introduction; 2 The Diagnostic Process; 3 Overview of Diagnostic Error in Health Care; 4 Diagnostic Team Members and Tasks: Improving Patient Engagement and Health Care Professional Education and Training in Diagnosis; 5 Technology and Tools in the Diagnostic Process; 6 Organizational Characteristics, the Physical Environment, and the Diagnostic Process: Improving Learning, Culture, and the Work System 7 The External Environment Influencing Diagnosis: Reporting, Medical Liability, and Payment8 A Research Agenda for the Diagnostic Process and Diagnostic Error; 9 The Path to Improve Diagnosis and Reduce Diagnostic Error; Appendix A: Glossary; Appendix B: Committee Member and Staff Biographies; Appendix C: Previous Diagnostic Error Frameworks; Appendix D: Examples of Diagnostic Error |