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Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Sommario/riassunto	Several decades of international aid, predominantly granted by the highly developed world (the haves), for the use of ICT in developing regions (known by several labels, such as the have-nots, bottom of the pyramid, the south, or, some time ago, the third world) have passed, but the holy grail of turning these societies into the ideals defined by the donors is still elusive. Previously the emphasis was on top-down approaches in this endeavour. Now priority is increasingly given to bottom-up approaches, putting the targeted communities first, using methods such as co-creation and living labs. I