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CHAPTER 8: PRINCIPLE #5: RADICAL TRANSPARENCY
CHAPTER 9: PRINCIPLE #6: CONTINUOUS SELF-IMPROVEMENTCHAPTER
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APPENDIX: SUMMARY OF RADICAL MANAGEMENT PRACTICES; NOTES;
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Sommario/riassunto

A radical new management model for twenty-first century leaders
Organizations today face a crisis. The crisis is of long standing and its
signs are widespread. Most proposals for improving management
address one element of the crisis at the expense of the others. The
principles described by award-winning author Stephen Denning
simultaneously inspire high productivity, continuous innovation, deep
job satisfaction and client delight. Denning puts forward a
fundamentally different approach to management, with seven inter-
locking principles of continuous innovation: focusing the entire or
