

1. Record Nr.	UNINA9910460260303321
Autore	Maynard-Moody Steven Williams
Titolo	Cops, teachers, counselors : stories from the front lines of public service // Steven Maynard-Moody and Michael Musheno
Pubbl/distr/stampa	Ann Arbor : , : University of Michigan Press, , c2003
ISBN	0-472-09832-2 1-282-69758-7 9786612697586 0-472-02387-X
Descrizione fisica	1 online resource (236 p.)
Altri autori (Persone)	MushenoMichael Craig
Disciplina	361
Soggetti	Human services personnel - United States Social workers - United States Police - United States Teachers - United States Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 205-213) and index.
Nota di contenuto	""Contents""; ""List of Stories""; ""Acknowledgments""; ""Part 1. Two Narratives of Street-Level Work""; ""1. Dealing with Faces""; ""2. State Agents, Citizen Agents""; ""3. Story Worlds, Narratives, and Research""; ""4. Physical and Emotional Spaces""; ""Part II. Enacting Identities in the Workplace and on the Streets""; ""5. Workers Unite: Occupational Identities and Peer Relations""; ""6. Organizational and Social Divisions among Street-Level Workers""; ""7. Putting a Fix on People: Identity, Conduct, and Street-Level Work"" ""Part III. Normative Decision Making: Moralities over Legalities"" 8. Who are the Worthy? ""; ""9. Responding to the Worthy""; ""10. Street-Level Worker Knows Best""; ""11. Getting the Bad Guys""; ""12. Streetwise Workers and the Power of Storytelling""; ""Appendix A. Methodology""; ""Appendix B. Entry Interview""; ""Appendix C. Questionnaire and Exit Interview""; ""Appendix D. Story Cover Page""; ""Appendix E. Story Codes""; ""Notes""; ""References""; ""Index""

