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Autore	Guo Christopher
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## Consumers; Utilities and Policy

Benefits Outside of the Electricity Market Business Opportunities from Smart-Grid Data; Energy-Efficiency Ventures; Data Refinement; CHAPTER FOUR: The Smart Grid in Practice: Some Empirical Evidence; Response of Consumers to Alternative Pricing Structures; Pilot Programs; Large-Scale Studies; Negative Consumer Experiences and Concerns: Selected Issues and Experiences with the Smart Grid: Brief Case Studies: Smart Grid City: Boulder. Colorado: Massachusetts Electric Grid Modernization Process; Summary of Empirical Evidence CHAPTER FIVE: Explaining the Evidence: Barriers to Smart-Grid Technology Adoption Regulatory Incentives on the Supply Side; Lack of Technology Standards; Perceived Costs to Consumers; Real-Time and Time-of-Use Pricing and Transaction Costs; Privacy and Health Risks; Big-Data Technological and Personnel Barriers: Costs of Interstate Transmission Infrastructure; Costs of Distributed Generation; Total Potential Costs of the Smart Grid; CHAPTER SIX: Using Public Policy to Encourage Smart-Grid Technology Adoption; Policy Levers to Incentivize Smart-Grid Investment; Mandate Smart-Grid Investments Commit to Inclusion of Smart-Grid Investments in Rate Base Increase the Allowable Rate of Return on Capital: Change the Distribution of Investment Expenditure and Cost Savings Pass-Through to Consumers; Decouple Revenue from Sales; Change Procedures for Rate Cases; Broad Principles for Smart-Grid Regulation; Shift Regulatory Focus from Costs of Investment to Net Benefits of Investment; Adapt Pricing Structures to New Technologies; Develop Efficient Pricing Policies for Distributed Generation: Create and Enforce Smart-Grid Standards; Recognize **Differences in Local Electric Systems** Manage Consumer Expectations

## Sommario/riassunto

RAND Corporation researchers review the current technical, regulatory, and economic context of the electricity market and theoretical benefits of developing a smart grid; discuss some entrepreneurial opportunities associated with smart-grid data; examine empirical evidence related to smart-grid adoption and implementation; and offer policy suggestions for overcoming identified barriers.