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Nota di contenuto	Cover; Copyright; Credits; About the Author; About the Reviewer; www. PacktPub.com; Preface; Chapter 1: Siebel Tools and the Siebel Repository; Siebel Tools user interface; Title bar; Menu bar; Toolbar; Docking windows; Editors; Status bar; Navigating in Siebel Tools; Siebel Repository metadata; The data layer; Tables and columns; Interface tables; Indexes; Object type relationships in the Siebel data layer; The business layer; Business components, joins, and fields; Links; Business objects; Relationships of business layer and data layer objects; The presentation layer; Applets and controls ViewsScreens; Applications; Menus and toolbars; Relationships of presentation layer and business layer objects; The integration layer; Internal integration objects; External integration objects; The automation layer; Business services; Workflow processes; Tasks; Commands; The logical architecture of Siebel applications; Other object types; Summary; Chapter 2: Developer Tasks; Initializing the local database; Establishing network connectivity; Verifying settings in the client configuration files; Downloading and initializing the local

database

Getting object definitions from the server database  
Projects and objects; Siebel Tools Options; The development process; Checking out; Creating or modifying object definitions; New Object Wizards; Creating new records; Copying existing object definitions; Creating a new version of existing object definitions; Modification techniques; Validating object definitions; Compiling object definitions; Testing and debugging; Checking in; Local locking and prototyping; Archiving object definitions; Importing archived object definitions; Comparing object definitions; Searching the Siebel Repository

Integrating external source control systems  
Automating developer tasks using command line options; Keeping the upgrade in mind; Summary; Chapter 3: Case Study Introduction; Background of All Hardware (AHA); Description of AHA's business processes; Sales-Update Customer; Sales-Retail Order; Marketing-Campaign Tracking; Requirements for AHA; Sales-Update Customer; Sales-Retail Order; Summary; Chapter 4: Symbolic Strings; Understanding symbolic strings; Creating and using symbolic strings; Creating symbolic strings manually; Associating symbolic strings with objects

Using batch scripts to create symbolic strings automatically  
Using strconv.bat to generate symbolic strings; Using strcons.bat to consolidate duplicate symbolic strings; Using message categories; Localizing Siebel applications; Summary; Chapter 5: Creating and Configuring Applets; Understanding applets and web templates; Applet web templates; Applet web template types; Creating and modifying form applets; Case study example: creating a form applet; Copying an existing applet; Changing caption text using symbolic strings; Changing the association to a business component field  
Deleting existing controls

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Sommario/riassunto

A practical book and eBook for configuring, automating, and extending Siebel CRM applications

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