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Sommario/riassunto

Today, our personal lives to a great extent and our society, to a greater extent have turned to be economy-based and business like. In this manner, hospitality, a value earlier, has now become a profession. Hospitality is a relationship process between guest and host, and it also refers to the act or practice of being hospitable. That is, reception and entertainment of guests or visitors, with liberality and goodwill. Hospitality, frequently refers to the hospitality industry-jobs for hotels, restaurants, resorts, catering, clubs and any other service dealing with tourists. It is also known as