Record Nr. UNINA9910459508003321 Autore Roper Susan Stavert Titolo Peak performance for deans and chairs [[electronic resource]]: reframing higher education's middle / / Susan Stavert Roper and Terrence E. Deal Lanham, : Rowman & Littlefield Education Pubbl/distr/stampa [Washington, DC],: American Council on Education, c2010 **ISBN** 1-282-92291-2 9786612922916 1-60709-538-6 Descrizione fisica 1 online resource (113 p.) Collana American Council on Education series on higher education Altri autori (Persone) DealTerrence E Disciplina 378.11 378.111 Soggetti Deans (Education) College department heads Universities and colleges - Administration University cooperation Total quality management in higher education Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references. Nota di contenuto Contents: Acknowledgments: Chapter 01. Introduction: Trapped between a Rock and a Hard Place; Chapter 02. The Way It Is: Ferreting Out Root Stresses and Plotting New Tactics; Chapter 03. Change: Stifling Bedlam and Taming Turbulence; Chapter 04. Faculty: Confronting Creeps and Cliques; Chapter 05. Resources: Stepping Up to Cutbacks; Chapter 06. Bosses: Winning over the Higher-Ups; Chapter 07. The Way It's "Spozed" to Be: Leadership in Action; Chapter 08. Conclusion: Practice and Perseverance; Bibliography; About the Authors This book analyzes the behavior of chairs and deans through the Sommario/riassunto political, structural, human resources, and symbolic frames. Lessons

> learned from the negative as well as the positive scenarios are highlighted, enabling deans and chairs to easily adapt them to their