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Chapter Twelve: Politics of the Arts: Challenges in Working with Nonprofit Boards Chapter Thirteen: Competitive Group Interactions: Why They Exist and How to Overcome Them; Chapter Fourteen: Active Facilitation: How to Help Groups Break Through "Mutual Stalemate"; Chapter Fifteen: Mediating History, Making Peace: Dealing with the "Messy" Stuff in the Conciliation Process; Chapter Sixteen: Deep Democracy: Multidimensional Process-Oriented Leadership; Chapter Seventeen: Authentic Relationships and Collective Psychological Capital
Chapter Eighteen: How Leaders Can Make Diverse Groups Less Difficult: The Role of Attitudes and Perceptions of Diversity Chapter Nineteen: The Hero's Journey: Helping Inflexible Groups-and Inflexible Facilitators-Get Unstuck; Chapter Twenty: Difficult Groups or Difficult Facilitators? Three Steps Facilitators Can Take to Make Sure They Are Not the Problem; Key Terms; References; Name Index; Subject Index

| Sommario/riassunto | Praise for The Handbook for Working with Difficult Groups ""Beginning with a conceptual framework useful to understand effective group functioning, The Handbook for Working with Difficult Groups continues with twenty chapters, each describing a common challenge a facilitator can face, examining the research available to understand the difficulty, and then offering pragmatic interventions a facilitator can use to deal with this challenge. A must-read for any group facilitator.""-David Straus, founder, Interaction Associates ""If you're looking for ways to make your team more producti |