

1. Record Nr.	UNINA9910459497703321
Titolo	Public management and complexity theory : richer decision-making in public services // by Mary Lee Rhodes. [et al.]
Pubbl/distr/stampa	New York : , : Routledge, , 2011
ISBN	1-136-89989-8 1-282-89849-3 9786612898495 0-203-84160-3
Edizione	[First edition.]
Descrizione fisica	1 online resource (250 p.)
Collana	Routledge critical studies in public management ; ; 6
Altri autori (Persone)	RhodesMary Lee
Disciplina	352.3/3
Soggetti	Public administration - Ireland Civil service - Ireland Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Book Cover; Title; Copyright; Contents; Figures; Tables; Abbreviations and Acronyms; Acknowledgements; Introduction: The Case for CAS; 1 Setting the Stage for a CAS Analysis; 2 Urban Regeneration in Ireland; 3 Healthcare Information Systems in Ireland; 4 Advancing the Case for Complex Adaptive Systems in Public Administration; 5 The Impact of Boundaries: Identity, Community and Place; 6 Vision and the Dynamics of Change; 7 The Role and Effect of the Private Sector; 8 Core and Locale: The Tension Between the GoverningIntent and the Implementing Outcome; 9 In Conclusion; Notes; Bibliography Index
Sommario/riassunto	That public services exhibit unpredictability, novelty and, on occasion, chaos, is an observation with which even a casual observer would agree. Existing theoretical frameworks in public management fail to address these features, relying more heavily on attempts to eliminate unpredictability through increased reliance on measurable performance objectives, improved financial and human resource management techniques, decentralisation of authority and accountability and resolving principal-agent behaviour pathologies. Essentially, these are

all attempts to improve the 'steering' capacity of p
