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Altri autori (Persone)	KankiBarbara G. <1948-> HelmreichRobert L AncaJose M
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Sommario/riassunto

Crew (or Cockpit) Resource Management training originated from a NASA workshop in 1979 that focused on improving air safety. The NASA research at that time found the primary cause of the majority of aviation accidents to be human error, and further showed the main problems to be failures of interpersonal communication, leadership, and decision making in the cockpit. By the time of publication of our first edition of CRM, was celebrated as the convergence of a concept, an attitude and a very practical approach to pilot training. Equally important was the convergence and enthusiastic support of