1. Record Nr. UNINA9910459272203321 Autore Williamson Charlotte <1932-> Titolo Towards the emancipation of patients: Patients' experiences and the patient movement / / Charlotte Williamson Pubbl/distr/stampa Bristol:,: Policy,, 2010 ©2010 **ISBN** 1-4473-0404-7 1-282-70622-5 9786612706226 1-84742-746-4 Descrizione fisica 1 online resource (268 p.) Disciplina 362.1 Soggetti Physician and patient Patient satisfaction Patient advocacy Medical ethics SOCIAL SCIENCE - Social Work MEDICAL - Practice Management & Reimbursement **MEDICAL** - Administration Patient Satisfaction Ethics, Medical **Physician-Patient Relations** Patient Advocacy Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto ; One. Introduction -- ; two. Setting the theoretical scene -- ; three. patient movement --; four. Radicalisation --; five. Radical activists' new knowledge -- ; six. Values, principles and standards -- ; seven. ten principles --; eight. Conflict and schism --; nine. Allies and antagonists --; ten. Achievements and failures --; eleven. What next?

The patient movement works to improve the quality of healthcare.

Sommario/riassunto

Some of the work entails trying to get standards of care that put patients at institutionalised disadvantage replaced by standards that free (emancipate) patients from that disadvantage. Combining new academic theory with rich empirical evidence, the author explains how looking at healthcare from an emancipatory perspective could improve its quality as patients experience it.