Record Nr. UNINA9910459254803321 Autore Wiley Jack <1952-> Titolo Strategic employee surveys [[electronic resource] /] / Jack W. Wiley San Francisco, CA,: Jossey-Bass, c2010 Pubbl/distr/stampa **ISBN** 1-283-02522-1 9786613025227 0-470-89095-9 0-470-89110-6 Edizione [1st ed.] Descrizione fisica 1 online resource (176 p.) 658.3/140723 Disciplina 658.3140723 Soggetti Employee attitude surveys Organizational effectiveness - Evaluation Strategic planning Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Strategic Employee Surveys: Evidence-based Guidelines for Driving Nota di contenuto Organizational Success; Contents; Figures and Tables; Preface; Acknowledgments: The Author: Part One: Survey Design: Chapter 1: Introduction; Chapter 2: Employee Surveys as Warning Indicators; Chapter 3: Employee Surveys as Program Evaluation Measures: Chapter 4: Employee Surveys to Measure Employer of Choice; Chapter 5: Employee Surveys as Leading Indicators; Chapter 6: Merging Employerof-Choice and Leading-Indicator Survey Purposes; Part Two: Survey Follow-up: Chapter 7: An Overview of Survey Feedback and Action Planning Chapter 8: Setting Goals for Improvements in Survey ResultsChapter 9: Sustaining Change: Chapter 10: Final Thoughts: References: Index Sommario/riassunto In part one of the book, readers receive specific examples of how to

measure safety, ethics, union vulnerability, work life balance, diversity, the drivers of employee retention and employee engagement, as well as examples of survey content needed to best predict business success. With each type of survey content, also provided will be the most recent

normative results, helpful for placing results from any organization into the proper interpretative context. A reader of this book could literally design their own survey, and have confidence the survey would effectively measure their strategic p