

1. Record Nr.	UNINA9910459217903321
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Titolo	Managing IT outsourcing // Erik Beulen, Pieter Ribbers, and Jan Roos
Pubbl/distr/stampa	New York : , : Routledge, , 2011
ISBN	1-136-85195-X 1-136-85196-8 1-283-04196-0 9786613041968 0-203-83479-8
Edizione	[2nd ed. /]
Descrizione fisica	1 online resource (332 p.)
Altri autori (Persone)	RibbersPieter RoosJan
Disciplina	004.068/4 004.0684
Soggetti	Information technology - Management Contracting out Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Book Cover; Title; Copyright; Contents; Figures; Tables; Preface; 1 Changing business models; 2 The IT outsourcing phenomenon; 3 Contracts; 4 Offshore outsourcing; 5 Business process outsourcing; 6 Structuring responsibilities; 7 Partnership risk management; 8 Governance of IT outsourcing; 9 Governance factors - the recipient; 10 Governance factors - the provider; 11 Governance factors - the relationship; 12 Looking forward; Appendix; Index
Sommario/riassunto	Outsourcing is a major international phenomenon in business today. The areas of Information Technology and Management represent a unique case for outsourcing, both in terms of benefits and potential interorganizational problems. This completely revised edition presents the latest theory, research and practice in this fast changing field. With a range of case studies from outsourcing companies across the globe, the book offers a strong grounding in real-world industrial experience and keeps abreast of the most important developments in the field. The

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