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Sommario/riassunto	Growth in the information and technology (ICT) sector has exploded over the past 20 years. Dynamic market and technology developments have led to a phenomenon known as convergence, defined in this volume as the erosion of boundaries between previously separate ICT services, networks, and business practices. Examples include cable television networks that offer phone service, Internet television, and mergers between media and telecommunications firms. The results are exciting and hold significant promise for developing countries, which can benefit from expanded access, greater competition, and