1. Record Nr.   UNINA9910458996103321

   Titolo   Human-computer etiquette : cultural expectations and the design implications they place on computers and technology / / edited by Caroline C. Hayes, Christopher A. Miller

   Pubbl/distr/stampa   Boca Raton, Fla. : , : Auerbach Publications, , 2010

   ISBN   0-429-24946-2
                        1-4200-6946-2

   Edizione   [1st edition]

   Descrizione fisica   1 online resource (386 p.)

   Collana   Supply chain integration

   Altri autori (Persone)   HayesCaroline
                            MillerChristopher Allan

   Disciplina   005.4/37

   Soggetti   Computers - Social aspects
                        Human-computer interaction
                        User interfaces (Computer systems)
                        Etiquette
                        Electronic books.

   Lingua di pubblicazione   Inglese

   Formato   Materiale a stampa

   Livello bibliografico   Monografia

   Note generali   Description based upon print version of record.

   Nota di bibliografia   Includes bibliographical references.

   Nota di contenuto   pt. 1. Etiquette and multicultural collisions -- pt. 2. Introducing etiquette and culture into software -- pt. 3. Etiquette and development of trust -- pt. 4. Anthropomorphism : computer agents that look or act like people -- pt. 5. Understanding humans : physiological and neurological indicators -- pt. 6. The future : polite and rude computers as agents of social change.

   Sommario/riassunto   Written by experts from various fields, this edited collection explores a wide range of issues pertaining to how computers evoke human social expectations. The book illustrates how socially acceptable conventions can strongly impact the effectiveness of human-computer interactions and how to consider such norms in the design of human-computer interfaces. Providing a complete introduction to the design of social responses to computers, the text emphasizes the value of social norms in the development of usable and enjoyable technology. It also describes the role of socially correct behavior i

2.	Record Nr.	UNINA9910485034403321
	Titolo	Electronic Government : Second International Conference, EGOV 2003, Prague, Czech Republic, September 1-5, 2003, Proceedings / / edited by Roland Traunmüller
	Pubbl/distr/stampa	Berlin, Heidelberg : , : Springer Berlin Heidelberg : , : Imprint : Springer, , 2003
	ISBN	3-540-45239-7
	Edizione	[1st ed. 2003.]
	Descrizione fisica	1 online resource (XVIII, 518 p.)
	Collana	Lecture Notes in Computer Science, , 0302-9743 ; ; 2739
	Disciplina	004.678
	Soggetti	Computers and civilization
		Computer networks
		Application software
		Education—Data processing
		Computers
		Law and legislation
		Management information systems
		Computer science
		Computers and Society
		Computer Communication Networks
		Information Systems Applications (incl. Internet)
		Computers and Education
		Legal Aspects of Computing
		Management of Computing and Information Systems
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Note generali	Includes index.
	Nota di contenuto	e-Governance -- e-Democracy -- Change Management -- Electronic Service Delivery -- Web Services -- Models and Methodology of e-Government Research -- Trust and Security -- Knowledge Management -- Geographical Information System (GIS) -- Technical Systems -- Legal Aspects -- Workshop: Global Relations and Regional Development.
	Sommario/riassunto	The EGOV Conference Series intends to assess the state of the art in e-

Government and to provide guidance for research and development in this fast-moving field. The annual conferences bring together leading research experts and professionals from all over the globe. Thus, EGOV 2003 in Prague built on the achievements of the 1st EGOV Conference (Aix-en-Provence, 2002), which p- vided an illustrative overview of e-Government activities. This year the interest even increased: nearly 100 contributions, and authors coming from 34 countries. In this way EGOV Conference 2003 was a reunion for professionals from all over the globe. EGOV 2003 brought some changes in the outline and structure of the conference. In line with the broadening of the field and a growing number of s- missions it became necessary to decentralize the reviewing process. So reviewing was done via stream chairs who deserve high praise for their dedicated work. In addition, a workshop part was included to cover some subjects of emerging significance, such as dissemination, networking, and regional developments. Further, a subtitle of the conference was chosen that would mirror the expansion of e-Government to e-Governance. Consequently, in this year's conference governance, democratic deliberation and legal issues occupied a growing share. Last, but not least, GIS was incorporated as a topic due to the increasing importance of geographical information systems for planning and operations.