1. Record Nr. UNINA9910458548003321 Output measurement in the service sectors [[electronic resource] /] / Titolo edited by Zvi Griliches with the assistance of Ernst R. Berndt, Timothy F. Bresnahan, and Marilyn E. Manser Chicago,: University of Chicago Press, c1992 Pubbl/distr/stampa **ISBN** 1-281-43036-6 9786611430368 0-226-30889-8 Descrizione fisica 1 online resource (576 p.) Studies in income and wealth; ; v. 56 Collana GrilichesZvi <1930-1999.> Altri autori (Persone) BerndtErnst R BresnahanTimothy F ManserMarilyn Disciplina 330 s 658.3/14 Service industries - Labor productivity - United States Soggetti Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and indexes. Nota di bibliografia Front matter -- Contents -- Prefatory Note -- Introduction / Griliches. Nota di contenuto Zvi -- I. What Is Being Done -- 1. Recent and Planned Improvements in the Measurement and Deflation of Services Outputs and Inputs in BEA's Gross Product Originating Estimates / Mohr, Michael F. -- 2. Productivity Measurement in Service Industries / Kunze, Kent / Dean, Edwin R. -- 3. Improvements in Measuring Price Changes in Consumer Services: Past, Present, and Future / Ginsburg, Daniel H. / Armknecht, Paul A. -- II. Alternative Approaches -- 4. Productivity in the Distributive "kades: The Shopper and the Economies of Massed Reserves / Oi, Walter Y. -- 5. The Real Output of the Stock Exchange / Paul, Jonathan / Milgrom, Paul / Bresnahan, Timothy F. -- III A. Measuring the Output of Banking and Other Services -- 6. User Costs,

Shadow Prices, and the Real Output of Banks / Zieschang, Kimberly D. / Fixler, Dennis J. -- 7. Measurement and Efficiency Issues in Commercial Banking / Humphrey, David B. / Berger, Allen N. -- III B.

Selected Industries -- 8. The Output of the Education Sector / Fraumeni, Barbara M. / Jorgenson, Dale W. -- 9. Measurement of Output and Quality Adjustment in the Day-care Industry / Witte, Ann Dryden / Mukerjee, Swati -- 10. Productivity in the Transportation Sector / Gordon, Robert J. -- 11. Purchased Services, Outsourcing, Computers, and Productivity in Manufacturing / Griliches, Zvi / Siegel, Donald -- 12. Dispersion and Heterogeneity of Firm Performances in Nine French Service Industries, 1984-1987 / Mairesse, Jacques / Kremp, Elizabeth -- IV. International Aspects -- 13. Measuring Final Product Services for International Comparisons / Summers, Robert / Heston, Alan -- 14. Measuring Public-Sector Output: The Swedish Report / Murray, Richard -- Contributors -- Author Index -- Subject Index

Sommario/riassunto

Is the fall in overall productivity growth in the United States and other developed countries related to the rising share of the service sectors in the economy? Since services represent well over half of the U.S. gross national product, it is also important to ask whether these sectors have had a slow rate of growth, as this would act as a major drag on the productivity growth of the overall economy and on its competitive performance. In this timely volume, leading experts from government and academia argue that faulty statistics have prevented a clear understanding of these issues.