Record Nr. UNINA9910458343603321 Autore Reich Adam D (Adam Dalton), <1981-> Titolo Selling Our souls: the commodification of hospital care in the United States / / Adam D. Reich Pubbl/distr/stampa Princeton, New Jersey;; Oxfordshire, England:,: Princeton University Press, , 2014 ©2014 **ISBN** 0-691-17358-3 1-4008-5037-1 Edizione [Course Book] Descrizione fisica 1 online resource (245 p.) Disciplina 362.11 Soggetti Hospital care Hospitals - Business management Hospital care - Cost effectiveness Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Includes bibliographical references and index. Nota di bibliografia Nota di contenuto Front matter -- Contents -- Introduction -- Part One. PubliCare Rebuffs the Market -- Chapter One. Health Care for All -- Chapter Two. Privileged Servants -- Chapter three. Feels Like Home -- Part two. Holy Care Moralizes the Market -- Chapter four. Sacred Encounters --Chapter five. Good Business -- Chapter six. The Martyred Heart -- Part three. GroupCare Tames the Market -- Chapter seven. Flourishing --Chapter eight. Disciplined Doctors -- Chapter nine. Partnership --Conclusion -- Acknowledgments -- A Note on Methods -- Notes --Bibliography -- Index Sommario/riassunto Health care costs make up nearly a fifth of U.S. gross domestic product, but health care is a peculiar thing to buy and sell. Both a scarce resource and a basic need, it involves physical and emotional vulnerability and at the same time it operates as big business. Patients have little choice but to trust those who provide them care, but even those providers confront a great deal of medical uncertainty about the services they offer. Selling Our Souls looks at the contradictions

inherent in one particular health care market-hospital care. Based on

extensive interviews and observations across the three hospitals of one California city, the book explores the tensions embedded in the market for hospital care, how different hospitals manage these tensions, the historical trajectories driving disparities in contemporary hospital practice, and the perils and possibilities of various models of care. As Adam Reich shows, the book's three featured hospitals could not be more different in background or contemporary practice. PubliCare was founded in the late nineteenth century as an almshouse in order to address the needs of the destitute. Holy Care was founded by an order of nuns in the mid-twentieth century, offering spiritual comfort to the paying patient. And GroupCare was founded in the late twentieth century to rationalize and economize care for middle-class patients and their employers. Reich explains how these legacies play out today in terms of the hospitals' different responses to similar market pressures, and the varieties of care that result. Selling Our Souls is an in-depth investigation into how hospital organizations and the people who work in them make sense of and respond to the modern health care market.