Record Nr. UNINA9910458211303321 Implementing excellence in your health care organization [[electronic **Titolo** resource]]: managing, leading and collaborating / / edited by Rob Mcsherry and Jerry Warr Maidenhead,: McGraw-Hill Open University Press, 2010 Pubbl/distr/stampa **ISBN** 1-283-33847-5 9786613338471 0-335-24004-6 Descrizione fisica 1 online resource (217 p.) Collana Excellence in practice development in health and social care Altri autori (Persone) McSherryRobert WarrJerry Disciplina 362,1068 Soggetti Health services administration - Great Britain Health services administration - Quality control - Great Britain Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Front cover; Half title; Title page; Copyright page; Contents; List of Figures; List of Tables; List of Contributors; Acknowledgements; Introduction; PART 1 Working in organizations; PART 2 Collaborative working; PART 3 User-focused care; Index; Back cover This practical book builds on the strengths of An introduction To Sommario/riassunto Excellence in Practice Development in Health and Social Care, which provided essential information on practice development. This book considers practice issues in healthcare and explores the key issues and factors which influence the workings of a healthcare organization. McSherry and Warr examine how these issues can be addressed through collaborative working and user focused care and how individuals can best work to improve their healthcare services.