1. Record Nr. UNINA9910458114203321 Autore Wall Bob (Bob Lee) **Titolo** Coaching for emotional intelligence [[electronic resource]]: the secret to developing the star potential in your employees / / Bob Wall New York, : Amacom, c2007 Pubbl/distr/stampa **ISBN** 1-62198-348-X 1-281-12657-8 9786611126575 0-8144-3014-7 Descrizione fisica 1 online resource (238 p.) Disciplina 658.3/124 Soggetti Employees - Coaching of Emotional intelligence - Study and teaching Performance - Psychological aspects Career development - Psychological aspects Management - Psychological aspects Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references (p. 211-213) and index. Nota di bibliografia Contents; Acknowledgments; Introduction; PART I: THE IMPACT OF Nota di contenuto EMOTIONAL INTELLIGENCE ON COACHING AND DEVELOPMENT: 1 Understanding Emotional Intelligence; The Emergence of Emotional Intelligence: Why Sheer Brainpower Just Isn't Enough; Defining Emotional Intelligence; Lynn's Model of Emotional Intelligence; Mastery of Mission, Vision, and Guiding Principles; Self-Awareness and Self-Control; Empathy; Social Expertness; Personal Influence; Skill Application; Reflections; 2 The Role of Emotional Intelligence in Professional Success; Emotional Intelligence and the Complexity of Work Emotional Intelligence and High IQ ProfessionsEmotional Intelligence and Leadership; Matching Emotional Intelligence to the Position: The Simmons EQ Profile: Reflections: 3 How Emotional Intelligence Raises

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Sommario/riassunto

To bring out the best in your employees, remember that performance is only the beginning.