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Collana	"A Productivity Press book." 10 essentials for high performance quality in the 21st century
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Soggetti	Leadership Time management Teams in the workplace Total quality management Electronic books.
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Note generali	"A Productivity Press book."
Nota di bibliografia	Includes bibliographical references (pages 297-305) and index.
Nota di contenuto	The need for quality performance -- Leadership -- Execution -- Innovation -- People and quality -- Time management -- Engagement -- Team building -- Quality operating system -- Advanced quality planning.
Sommario/riassunto	As a society, we tend to reward problem solvers, rather than those who prevent problems at their source. In other words, we focus on after-the-fact occurrences (appraisal activities) instead of trying to eliminate these occurrences (preventing activities). Discussing and evaluating the core requirements of quality efficiency and improvement, 10 Essentials for High Performance Quality in the 21st Century proposes an approach to help shift the paradigm of quality from appraisal mode to preventing mode. Identifying 10 steps readers can follow to optimi