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Titolo	The water workforce [[electronic resource]] : recruiting & retaining high-performance employees // Neil Grigg and Mary Zenzen
Pubbl/distr/stampa	Denver, Colo., : American Water Works Association, c2009
ISBN	1-61300-086-3
Edizione	[1st ed.]
Descrizione fisica	1 online resource (243 p.)
Altri autori (Persone)	ZenzenMary
Disciplina	363.6/10683
Soggetti	Water utilities Labor supply Organizational learning Knowledge management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Workforce challenges and strategies for success -- Jobs in water and wastewater utilities -- A strategic approach to workforce planning -- Utilities as employers of choice -- Organization change and workforce development -- Job analysis and position descriptions -- Recruiting and selecting your workforce -- Work planning and performance evaluation -- Learning organizations and knowledge management -- Training and development programs -- Employee retention -- Succession management -- Solutions for smaller utilities.