Record Nr. UNINA9910457738103321 Autore Niven Paul R Titolo Balanced scorecard diagnostics [[electronic resource]]: maintaining maximum performance / / Paul R. Niven Hoboken, N.J., : Wiley, c2005 Pubbl/distr/stampa 0-470-89359-1 **ISBN** 1-280-25531-5 9786610255313 0-471-74690-8 Descrizione fisica 1 online resource (226 p.) Disciplina 658.4/01 Soggetti Organizational effectiveness - Measurement Performance - Measurement Industrial productivity - Measurement Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto The current state of the balanced scorecard -- First things first --Before you measure -- Strategy maps -- Measures, targets, and initiatives -- Cascading the balanced scorecard to drive organizational alignment -- Key balanced scorecard process linkages: budgeting, compensation, and corporate governance -- Sharing balanced scorecard results: reporting and strategy-centered management meetings -- Building the balanced scorecard at Aliant, Inc. Sommario/riassunto The complete guide to analyzing and maximizing a company's balanced scorecard Presenting the next step for balanced scorecard implementation, Balanced Scorecard Diagnostics provides a step-bystep methodology for analyzing the effectiveness of a company's balanced scorecard and the tools to reevaluate balanced scorecard measures to drive maximum performance. CEOs, CFOs, CIOs, vice presidents, department managers, and business consultants will find all

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the essential tools for analyzing a balanced scorecard methodology to determine if it's running at maximum performance and for seamlessly