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Altri autori (Persone)	SchwesterRichard Wilmot <1977->
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Nota di contenuto	pt. 1. Understanding the field of critical incident analysis -- pt. 2. Disciplinary and policy perspectives in critical incident analysis -- pt. 3. Issues in critical incident analysis management.
Sommario/riassunto	Critical incidents all too often explode onto the social conscious and challenge our sense of security. This comprehensive handbook brings together a range of experts who provide a foundation for the field of critical incident analysis by examining specific incidents9/11, the Virginia Tech massacre, the H1N1 pandemic, the BP oil spill, and more--through various methodological and disciplinary lenses.