

1. Record Nr.	UNINA9910457311803321
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Titolo	FileNet : A Consultant's Guide to Enterprise Content Management
Pubbl/distr/stampa	New York, : Routledge Los Angeles, : Sony Electronics [distributor]
ISBN	1-136-40340-X 1-281-00992-X 9786611009922 1-4175-3691-8 0-08-047771-2
Edizione	[Revised.]
Descrizione fisica	1 online resource (216 p.)
Disciplina	658.4/038
Soggetti	Information technology - Management Knowledge management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Front Cover; FileNet: A Consultant's Guide to Enterprise Content Management; Copyright Page; Contents; Foreword; Chapter 1. FileNet Imaging Overview; What This Book Is About; FileNet Company Background; Technology Overview; Toolsets versus Out-of-the-Box Solutions; Imaging, Document Management, or Knowledge Management?; Success Story; Chapter 2. FileNet Products and Services; The Company behind the Curtain; FileNet ValueNet Partners and Customer Service and Support; Professional Services; Disaster Recovery Hot-Site Services; FileNet Education; Success Story Chapter 3. FileNet Risks and Opportunities Organizational Change; The Sarbanes-Oxley Act of 2002; The Health Insurance Portability and Accountability Act of 1996; Informational Responsibilities; Optical versus Magnetic Storage; Centralized versus Decentralized Capture; Disaster Recovery; Lost Cost of Paper Retrieval; Content Management's Impact on Attention; Intellectual Assets; Records Retention; Success Story; Chapter 4. FileNet Implementation; Content Management versus Process Voodoo; Information Repositories; FileNet Replication Options;

Specialty Equipment Considerations; Project Planning
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and Processes; Integrating FileNet with Existing Systems; Application
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Workflow Analysis; Integrations and Metadata; Success Story; Chapter
6. FileNet Administration; Profiting from Your Organization's
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and Resources; Typical FileNet System Structure; Client Installation and
Administration; Success Story
Chapter 7. FileNet and Knowledge ManagementKnowledge
Management, Culture, and Content; Catalyst Management for
Actionable Knowledge; Shared Abstraction Means Common Ground;
FileNet-Improving Attention and Retention; Applying Learning to
Organizational Processes; Using Workflows to Add Structure to Data;
Success Story; Chapter 8. FileNet and Enterprise Resource Planning;
Enterprise Resource Planning; Document Warehouse for SAP; Client
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Center Operations
Funding through Sarbanes-Oxley ComplianceSuccess Story; Chapter
10. FileNet, Knowledge Management, and Leadership; Processes and
Integration; Good Leaders Value Attention; Transparency Improves Both
Vision and Judgment; Balancing Competing Objectives; Decision-
Making Processes; Do Not Discount the Value of Documents; Attention,
Analysis, and Dialog; Conclusion; Success Story; Index

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Annotation
