

1. Record Nr.	UNINA9910457122603321
Autore	Smith Caleb <1977->
Titolo	The prison and the American imagination [[electronic resource] /] / Caleb Smith
Pubbl/distr/stampa	New Haven, : Yale University Press, c2009
ISBN	1-282-35324-1 9786612353246 0-300-15630-8
Descrizione fisica	1 online resource (320 p.)
Collana	Yale Studies in English
Disciplina	810.9/9206927
Soggetti	American literature - History and criticism Imprisonment in literature Prisoners - United States - Intellectual life Prisons in literature Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Frontmatter -- CONTENTS -- ACKNOWLEDGMENTS -- Introduction -- Part One. Buried Alive -- Part Two. Born Again -- Part Three. Afterlives -- Epilogue -- Notes -- Selected Bibliography -- Index
Sommario/riassunto	How did a nation so famously associated with freedom become internationally identified with imprisonment? After the scandals of Abu Ghraib and Guantanamo Bay, and in the midst of a dramatically escalating prison population, the question is particularly urgent. In this timely, provocative study, Caleb Smith argues that the dehumanization inherent in captivity has always been at the heart of American civil society. Exploring legal, political, and literary texts-including the works of Dickinson, Melville, and Emerson-Smith shows how alienation and self-reliance, social death and spiritual rebirth, torture and penitence came together in the prison, a scene for the portrayal of both gothic nightmares and romantic dreams. Demonstrating how the "cellular soul" has endured since the antebellum age, The Prison and the American Imagination offers a passionate and haunting critique of the very idea of solitude in American life.

2. Record Nr.	UNINA9910150204103321
Autore	Jong Jorrit de
Titolo	Dealing with Dysfunction : Innovative Problem Solving in the Public Sector // Jorrit de Jong, Ash Center for Democratic Governance and Innovation, John F. Kennedy School of Government, Harvard University
Pubbl/distr/stampa	Washington, District of Columbia : , : Brookings Institution Press, , [2016] ©2016
ISBN	0-8157-2207-9
Descrizione fisica	1 online resource (306 p.)
Collana	Innovative governance in the 21st century
Classificazione	POL017000POL030000BUS030000
Disciplina	351
Soggetti	BUSINESS & ECONOMICS / Human Resources & Personnel Management POLITICAL SCIENCE / Government / National POLITICAL SCIENCE / Public Affairs & Administration Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Front Cover; Title Page; Copyright Information; Table of Contents; Preface; Introduction; Foundational Concepts; Theories of Bureaucratic Dysfunction; Inquiry and Action: The Kafka Brigade Method; Kafka Cases I: The Pilot Phase; Kafka Cases II: The Consolidation Phase; Emerging Issues and Lessons; Conclusions; References; Index; Back Cover
Sommario/riassunto	"Congressional impasse, financially untenable social programs, and fiscal crises are hallmarks of bureaucratic dysfunction today. Jorrit de Jong explains that bureaucratic dysfunction reflects a breach of contract between the government-not only as a provider of services, but also as a catalyst for improved social outcomes-and a public comprised of clients, professionals, managers, and policymakers. Dealing with Dysfunction embarks on a conceptual, theoretical, and empirical investigation to understand why bureaucratic dysfunction is a public problem and what can be done to solve it. Jorrit employs real-world data from an independent nonprofit action research team he founded: the Kafka Brigade. Building on this research, he presents 14

case studies, from licensing an Amsterdam sandwich shop to sorting out immigrant rights, which are typical of a larger problem and applicable to a broad base of clients. Utilizing data from these case studies, *Dealing with Dysfunction* illustrates how stakeholders can enact an inclusive process for identifying, defining, diagnosing, and remedying incidences of red tape. Further, this study highlights the failings of standard approaches to solving institutional dilemmas. Jorrit argues that effective problem solving in the public sector should adopt the following principles: [dot below] Diagnostics for appropriately identifying and dissecting diverse types of dysfunction [dot below] Distribution of problem-solving capacities to connect institutions and individuals [dot below] Cross-organizational learning to transform accountability structures [dot below] Bottom-up incrementalism that prevails over top-down regulatory reform

Dealing with Dysfunction offers conceptual frameworks, theoretical insights, and practical lessons for dealing with bureaucratic dysfunction in practice. It challenges conventional approaches toward "fighting bureaucracy" and "reducing red tape" and emphasizes the importance of rigorous public problem solving for making government more effective, efficient, and equitable"--
