

1. Record Nr.	UNINA9910456951503321
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Titolo	Outsourcing IT [[electronic resource]] : a governance guide // Rupert Kendrick
Pubbl/distr/stampa	Ely, U.K., : IT Governance Pub., 2009
ISBN	1-282-52908-0 9786612529085 1-84928-026-6
Edizione	[1st edition]
Descrizione fisica	1 online resource (323 p.)
Disciplina	658.478
Soggetti	Information technology - Management Contracting out Electronic data processing departments - Contracting out Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	CHAPTER 1: A GOVERNANCE OVERVIEW; CHAPTER 2: THE IN-HOUSE IT CHALLENGE; CHAPTER 3: OUTSOURCING CONSIDERATIONS; CHAPTER 4: REACHING THE DECISION; CHAPTER 5: MODELS OF IT OUTSOURCING; CHAPTER 6: PRE-CONTRACT PROCEDURES; CHAPTER 7: THE CONTRACT; CHAPTER 8: THE SERVICE LEVEL AGREEMENT; CHAPTER 9: MANAGING THE CONTRACT, THE SLA AND THE TRANSITION; CHAPTER 10: CONTRACT CHANGE CONTROL; CHAPTER 11: CONTRACT EXIT; CHAPTER 12: CORPORATE GOVERNANCE; CHAPTER 13: IT GOVERNANCE; CHAPTER 14: PROJECT GOVERNANCE; CHAPTER 15: RISK ASSESSMENT; CHAPTER 16: IDENTIFYING THE RISKS CHAPTER 17: RISK MANAGEMENT STRUCTURE CHAPTER 18: RISK MANAGEMENT STRATEGIES; CHAPTER 19: CONCLUSION: THE GOVERNANCE IMPERATIVE; BIBLIOGRAPHY; FURTHER RESOURCES; ITG RESOURCES
Sommario/riassunto	This book offers a guide to the many pitfalls of IT Outsourcing. It provides clear criteria for the application of governance principles to the outsourcing process, and thereby enables readers to implement IT Outsourcing so that it supports overall business goals.

