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Autore Forsyth Patrick

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expert in a week / / Patrick Forsyth

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Sommario/riassunto Negotiation may seem, at first sight, like something that other people

do. High-powered business people, politicians and union leaders negotiate. But, what they are doing comes down to bargaining, and all of us do that. When you bargain, and bargain successfully, you can smooth relations and save money, time, aggravation and face in many different situations. In Negotiation Skills for Rookies you will learn skills and goin insights that will halp you to a large business like.

and gain insights that will help you to: • Have business-like discussions with colleagues, clients and suppliers. • Develop sound,

effective communication techniques. • Understand the role of negotiation in business. • Orchestrate a range of different skills appropriate to the circumstances. • Work around and with other people's requirements in order to get the result you want. Whether you

have some negotiating experience already or are an outright beginner, this book expertly and simply explains the core techniques and essential principles and warns you of the pitfalls. With its

straightforward and easy-to-apply guidelines, some determination and practice, you too can learn just how to get what you want – and get it in

the best possible way.