

1. Record Nr.	UNINA9910456182903321
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Titolo	How great decisions get made [[electronic resource] ] : 10 easy steps for reaching agreement on even the toughest issues // Don Maruska ; foreword by Margaret J. Wheatley
Pubbl/distr/stampa	New York, : American Management Association, c2004
ISBN	0-8144-2752-9
Descrizione fisica	1 online resource (224 p.)
Disciplina	658.4/036
Soggetti	Group decision making Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Making great decisions -- 10 easy steps for reaching agreement.
Sommario/riassunto	The secret to getting people to solve difficult problems together? Hope.