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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Virtual PBX Service -- Integration with On-Premise Switches -- Multiple Centrex Systems -- Investment in Centrex Software -- Development of Internet Protocol Centrex -- Blurring the Boundaries -- Internet Protocol Centrex -- Interactive Communications over Internet Protocol -- Layer 3 and 4 Protocols -- IP Telephony --
Sommario/riassunto	Annotation The current trend for business telecommunications is to Internet protocol telephony, which integrates voice, video and data traffic. This new book offers guidance to those who have the responsibility to manage, design, and upgrade data networks to carry IP telephony. The book describes the IP-Centrex option of having the telephone company take responsibility for the service delivery.