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| 1. Record Nr. | UNINA9910456063303321 |
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| Titolo | The book of agreement [[electronic resource]] : 10 essential elements for getting the results you want // Stewart Levine |
| Pubbl/distr/stampa | San Francisco, : Berrett-Koehler, c2002 |
| ISBN | 1-282-29996-4 9786612299964 1-60509-335-1 |
| Edizione | [1st ed.] |
| Descrizione fisica | xix, 248 p. : ill |
| Disciplina | 302.3 |
| Soggetti | Negotiation Conflict management Electronic books. |
| Lingua di pubblicazione | Inglese |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |
| Note generali | Bibliographic Level Mode of Issuance: Monograph |
| Nota di bibliografia | Includes bibliographical references (p. 239-240) and index. |
| Sommario/riassunto | Crafting agreements with others is a fundamental life skill. Unfortunately, we were never taught how to do it. The agreements most people make are incomplete and ineffective-they usually focus on protecting against what might go wrong instead of figuring out how to make things go right. The Book of Agreement offers a new approach. Stewart Levine demonstrates the superiority of "agreements for results" versus "agreements for protection" and outlines ten principles for creating agreements that explicitly articulate desired outcomes and provide a roadmap to achieving them. He includes over thirty specific templates that can be used to create this new type of agreement for results in a variety of organizational and personal contexts. |