

1. Record Nr.	UNINA9910455863303321
Titolo	Enhancing organizational performance [[electronic resource]] : a toolbox for self-assessment // Charles Lusthaus ... [et al.]
Pubbl/distr/stampa	Ottawa, Ont., : International Development Research Centre, c1999
ISBN	1-280-71736-X 9786610717361 1-55250-043-8
Descrizione fisica	1 online resource (144 p.)
Altri autori (Persone)	LusthausCharles
Disciplina	658.4/02
Soggetti	Organizational effectiveness Organizational behavior - Evaluation Organizational change Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Contents; Foreword; Preface; How to use this guide; CHAPTER 1 – SHOULD YOU CONDUCT A SELF-ASSESSMENT?; CHAPTER 2 – PLANNING A SELF-ASSESSMENT; CHAPTER 3 – CONDUCTING A SELF-ASSESSMENT; CHAPTER 4 – DIAGNOSING THE PERFORMANCE OF YOUR ORGANIZATION; APPENDIX 1 – Tools for self-assessment; APPENDIX 2 – Tips for designing data-collection instruments; APPENDIX 3 – Sample questionnaires; APPENDIX 4 – Sample self-assessment exercises; The authors; Contacting us;
Sommario/riassunto	This guidebook presents an innovative and thoroughly tested model for organizational self-assessment. The tools and tips in Enhancing Organizational Performance go beyond measuring the impact of programs, products, and services. They integrate techniques of formative assessment, in which the assessment team becomes involved in helping its organization become more effective in meeting its goals. The tools and techniques are flexible, and the model can be adapted to any type or size of organization. Worksheets and hands-on exercises are included.

