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thoughts; The history of the analyst; You the analyst: Second thoughts; Present reflection and self analysis; Reflecting on the development of the analyst; Conclusions; Exercise
CHAPTER 4Terms of Reference and Selecting our Planning/Development Tools: Sequence and ScheduleThe reality of analysis: Terms of reference; Understanding the information environment: Information audit; The context of an analysis methodology: Selecting the right tools; The soft systems approach; Information modelling; Social and technical requirements; Human-computer interface; Technical aspects; Ways of using Multiview; Conclusion; Exercise; CHAPTER 5What is the Problem? The Human Activity System: Making a Model; Introduction to the human activity system; The rich picture; Preparation
The primary components of the rich picture: StructuresThe primary components of the rich picture: Processes; Putting together the rich picture; The root definition; Introduction; Three examples of CATWOE; The new system (in concept); Introduction; Conceptual model/systems model; Conceptual model: Main activities for the information system project; Systems model: Main systems involved in the information system; Final considerations; Conclusions; Exercise; Part 1: The human activity system phase; Part 2: On root definitions and systems models; Part 3: Developing a systems model
CHAPTER 6Information Modelling: Making a Workable SystemIntroduction to information modelling; Entities, attributes, functions and events; Entity models/tables; Attributes; Functional decomposition; Double checking on entities and functions; Events; Tying it all together; Conclusions; Exercise; CHAPTER 7Technical Needs, Social Needs: Getting the Right Balance; Introduction to socio-technical systems; Predict future environment analysis; Outline social and technical objectives; Social objectives of the proposed information system; Technical objectives of the proposed information system Generate social and technical alternatives

Sommario/riassunto

Annotation