Record Nr. UNINA9910455667503321 Autore Kusek Jody Zall <1952-> **Titolo** Ten steps to a results-based monitoring and evaluation system [[electronic resource]]: a handbook for development practitioners // Jody Zall Kusek and Ray C. Rist Washington, DC,: World Bank, 2004 Pubbl/distr/stampa **ISBN** 1-280-08471-5 9786610084715 0-8213-8289-6 1-4175-3425-7 Descrizione fisica 1 online resource (370 p.) Altri autori (Persone) RistRay C Disciplina 352.3/5 Soggetti Government productivity - Developing countries - Evaluation Performance standards - Developing countries - Evaluation Total quality management in government - Developing countries -Evaluation Public administration - Developing countries - Evaluation Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Cover; Title Page; Contents; Preface; About the Authors; Introduction: Building a Results-Based Monitoring and Evaluation System: Notes: CHAPTER 1 Step 1: Conducting a Readiness Assessment: CHAPTER 2 Step 2: Agreeing on Outcomes to Monitor and Evaluate; CHAPTER 3 Step 3: Selecting Key Performance Indicators to Monitor Outcomes: CHAPTER 4 Step 4: Setting Baselines and Gathering Data on Indicators; CHAPTER 5 Step 5: Planning for Improvement-Selecting Results Targets; CHAPTER 6 Step 6: Monitoring for Results CHAPTER 7 Step 7: The "E" in M&E-Using Evaluation Information to Support a Results-Based Management SystemCHAPTER 8 Step 8: Reporting the Findings; CHAPTER 9 Step 9: Using the Findings; CHAPTER 10 Step 10: Sustaining the M&E System within the

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Sommario/riassunto

An effective state is essential to achieving socio-economic and sustainable development. With the advent of globalization, there are growing pressures on governments and organizations around the world to be more responsive to the demands of internal and external stakeholders for good governance, accountability and transparency, greater development effectiveness, and delivery of tangible results. Governments, parliaments, citizens, the private sector, NGOs, civil society, international organizations and donors are among the stakeholders interested in better performance. As demands for greater