

1. Record Nr.	UNINA9910455662503321
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Titolo	78 important questions every leader should ask and answer [[electronic resource] /] / Chris Clarke-Epstein
Pubbl/distr/stampa	New York, N.Y., : AMACOM, c2002
ISBN	0-8144-2676-X
Descrizione fisica	1 online resource (237 p.)
Disciplina	658.4/092
Soggetti	Communication in organizations Corporate culture Leadership Public relations Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 212-214) and index.
Nota di contenuto	Preliminaries; contents; preface; acknowledgments; 1 QUESTIONS LEADERS NEED TO ASK THEMSELVES; 2 QUESTIONS LEADERS NEED TO ASK CUSTOMERS; 3 QUESTIONS LEADERS NEED TO ASK EMPLOYEES ABOUT THE BUSINESS; 4 DEEPER QUESTIONS LEADERS NEED TO ASK EMPLOYEES; 5 QUESTIONS TO ASK IN SPECIAL SITUATIONS; 6 QUESTIONS LEADERS NEED TO ANSWER; 7 ANSWERS FOR SPECIAL SITUATIONS; 8 DELIVERING TOUGH ANSWERS; CONCLUSION: SOME FINAL QUESTIONS; APPENDIX: GOOD QUESTIONS FROM OTHER LEADERS; SUGGESTED READING LIST; INDEX
Sommario/riassunto	Q: What's the one skill that every great leader needs to have? A: The ability to ask and answer the right questions