

1. Record Nr.	UNINA9910455355203321
Titolo	Performance measurement in the Dutch social rented sector [[electronic resource] /] / Marnix Koopman, Henk-Jan van Mossel, Ad Straub (eds.)
Pubbl/distr/stampa	Amsterdam, : Ios Press, c2008
ISBN	1-4416-1684-5 1-60750-400-6 600-00-1454-6
Descrizione fisica	1 online resource (150 p.)
Collana	Sustainable urban areas, , 1574-6410 ; ; 19
Altri autori (Persone)	KoopmanM. J MosselHenk-Jan van StraubAd
Disciplina	334/.10684 363.509492
Soggetti	Housing authorities - Netherlands Housing - Netherlands Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di contenuto	Title page; Contents; Introduction; Assessing the social and financial performance of housing associations; Investment and portfolio goals; Measuring and steering liveability in neighbourhoods; Securing performance of building components; Healthy housing; Tenant-empowerment through choice of tenure; Securing high performance maintenance service delivery; Discussion
Sommario/riassunto	Addresses the societal and practical needs of housing associations, in order to develop better instruments for performance measurement. This book features a range of examples that are related to the public tasks of Dutch housing association. It ascertains a general guideline for performance management by housing associations.