

1. Record Nr.	UNINA9910455212203321
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Titolo	The management of quality in construction / / John L. Ashford
Pubbl/distr/stampa	London ; , : New York : , : E. & F.N. Spon, , 1989
ISBN	1-135-83386-9 1-280-40459-0 9786610404599 0-203-47315-9 0-203-24031-6
Descrizione fisica	1 online resource (252 p.)
Disciplina	690.2 690/.2
Soggetti	Building - Quality control Construction industry - Management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliography and index.
Nota di contenuto	Book Cover; Title; Contents; Acknowledgements; Preface; The Quality Management Philosophy; The Construction Tradition; Standards and Terminology; The Quality System; Documentation; Design; Procurement; The construction site; Quality audits; Quality assurance and the contract; A strategy for success; Glossary of terms; Typical quality manual; Typical procedure; Typical quality plan; Bibliography; Index
Sommario/riassunto	This important volume will provide the reader with a knowledge of the principles of quality management and an understanding of how they may successfully be applied in the particular circumstances of the construction industry.