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Autore	Minor Marianne
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Note generali	On cover: Providing a safe work environment.
Nota di contenuto	<p>""TITLE""; ""COPYRIGHT""; ""ABOUT THE AUTHOR""; ""ABOUT THE SERIES""; ""DISCLAIMER""; ""CONTENTS""; ""ACKNOWLEDGMENTS""; ""About the Cover""; ""INTRODUCTION""; ""SECTION I Understanding Violence in the Workplace""; ""DEFINITION OF WORKPLACE VIOLENCE""; ""FACTS ABOUT WORKPLACE VIOLENCE""; ""FACTORS LINKED WITH INCREASED WORKPLACE VIOLENCE""; ""IDENTIFYING POTENTIALLY VIOLENT EMPLOYEES""; ""PROFILE OF A POTENTIALLY VIOLENT EMPLOYEE""; ""ASSESSING WARNING SIGNS""; ""AGGRAVATING FACTORS""; ""IS YOUR ORGANIZATION PREPARED?""; ""SECTION II Violence Prevention Strategies""</p> <p>""PREVENTING CRITICAL INCIDENTS IS CRUCIAL""""BEING PREPARED CAN MAKE A DIFFERENCE""; ""The Role of Managers""; ""Mistakes Managers Make in Assessing Violence Issues""; ""ARE YOU AN EFFECTIVE CRISIS MANAGER?""; ""THE ELEMENTS OF PREVENTION""; ""YOUR CRISIS MANAGEMENT TEAM""; ""MOBILIZE PROFESSIONAL ADVISORS""; ""Acquiring Professional Help""; ""Employee Assistance Programs""; ""Assessment Professionals""; ""Legal Assistance""; ""CREATE A CRISIS MANAGEMENT PLAN""; ""ESTABLISH A VIOLENCE-PREVENTION POLICY""; ""KNOW YOUR EMPLOYMENT LAWS""; ""A Word About Employment Laws""</p> <p>""USE PROPER EMPLOYEE-SELECTION TECHNIQUES""""Hiring Practices Assessment""; ""RECOGNIZE SIGNS OF TROUBLE""; ""PROVIDE COACHING</p>

OR COUNSELLING"'; ""Definitions"'; ""Work Situations That May Require Coaching"'; ""Work Situations That May Require Counseling"'; ""Providing Effective Feedback"'; ""HOW TO GIVE EFFECTIVE FEEDBACK"'; ""POSITIVE FEEDBACK COMES IN MANY FORMS"'; ""Kinds of Reinforcement"'; ""Guidelines for Successful Coaching"'; ""Guidelines for Successful Counseling"'; ""NOW WHAT? WHEN COACHING AND COUNSELING FAIL"'; ""TAKE DISCIPLINARY ACTION"'; ""Definition"" Required Steps in Disciplinary Action""""TERMINATION"'; ""MY ACTION PLAN"'; ""SECTION III Crisis Management"'; ""RECOGNIZE AND MOBILIZE"'; ""WHAT TO DO DURING A CRISIS"'; ""TEN PITFALLS TO AVOID DURING A CRITICAL INCIDENT"'; ""TIPS ON NONVERBAL COMMUNICATION"'; ""HELPING EMPLOYEES GET THROUGH THE TRAUMA"'; ""FACTS YOU SHOULD KNOW ABOUT TRAUMA"'; ""EMPLOYEE TRAUMA CHECKLIST"'; ""WHAT TO DO AFTER A CRITICAL INCIDENT"'; ""Address your Employeesa€? Reactions"'; ""Address Your Managersa€? Concerns"'; ""Gather Professional Support"'; ""Arrange for Proper Communication"" Other Resources""

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Nota di contenuto Modeliser le projet : theorie et epistemologie / Tania Zittoun, Flora Di Donato, Elodie Garros, Anne Lavanchy, Pascal Mahon -- Fabriquer la recherche : methodologie / Anne Lavanchy, Flora Di Donato, Elodie Garros, Pascal Mahon et Tania Zittoun -- Retracer la notion d'integration : histoire du droit / Flora Di Donato et Pascal Mahon --

Definir l'integration : significations legales actuelles / Flora Di Donato et Pascal Mahon -- Demeler l'echeveau : la procedure en schema / Anne Lavanchy et Pascal Mahon -- Faire l'experience des procedures : trajectoires de vie / Tania Zittoun -- Agir avec la loi : recits et actions / Flora Di Donato et Elodie Garros -- Rendre des decisions : trajectoires des dossiers / Anne Lavanchy et Elodie Garros -- Fabriquer l'integration / Tania Zittoun, Flora Di Donato, Elodie Garros, Anne Lavanchy et Pascal Mahon.

#### Sommario/riassunto

The debate on the integration of foreigners regularly returns to the heart of Swiss news. The concept of "successful integration" is particularly central in the context of naturalization, a long and complex procedure, sometimes surprisingly unfolding. The result of scientific research carried out on the basis of concrete cases by five specialists in social sciences and law, this book explores the meaning of the concept of integration as a criterion allowing access to nationality, from the point of view of authorities as well as that of persons applying for naturalization. And we can see that the expression "The Swiss makers" (*Les faiseurs de Suisses*, "Die Schweizermacher"), put forward by the famous film directed by Rolf Lyssy, in 1978, which one believed to belong to the past, remains relevant.