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Titolo	Violence in the emergency department [[electronic resource]] : tools & strategies to create a violence-free ED // by Patricia "Nikki" Allen
Pubbl/distr/stampa	New York, : Springer, c2009
ISBN	1-282-25954-7 9786612259548 0-8261-1060-6
Descrizione fisica	1 online resource (385 p.)
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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Contents; Preface; Introduction; PART I: THE EMERGENCE OF VIOLENCE IN SOCIETY AND HEALTH CARE SETTINGS; PART II: ASSESSING VIOLENCE IN THE ED: THE VICTIMS AND THE PERPETRATORS; PART III: INTERVENTION IN THE ED: TOOLS AND STRATEGIES FOR A VIOLENCE-FREE ED; PART IV: OUTCOMES AND FUTURE DIRECTIONS; APPENDICES; Index
Sommario/riassunto	With this book, Allen educates healthcare professionals, particularly Emergency Department / Emergency Room personnel, and ED and hospital administrators, about ED violence to emphasize that this kind of violence poses a serious and real threat to personnel and facilities. Allen provides authoritative guidance, assessment tools, and a direction for creating a violence-free ED Environment. Violence in the Emergency Department delivers superior, readable, concise, and useable content in digestible chunks that is supported throughout using exhibits, photos, charts and graphs. Personal case scenar