1. Record Nr. UNINA9910455107103321 Autore Cook Sarah Titolo Building a high-performance team [[electronic resource]]: proven techniques for effective team working / / Sarah Cook Ely, U.K., : IT Governance, 2009 Pubbl/distr/stampa 1-282-38448-1 **ISBN** 9786612384486 1-905356-81-1 Edizione [1st edition] Descrizione fisica 1 online resource (124 p.) Softs skills for IT professionals Collana Disciplina 658.4/022 Soggetti Teams in the workplace - Management Electronic data processing departments - Management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references. Nota di contenuto FOREWORD; PREFACE; ABOUT THE AUTHOR; ACKNOWLEDGEMENTS; CONTENTS; INTRODUCTION; CHAPTER 1: CHARACTERISTICS OF A HIGH-PERFORMANCE TEAM; CHAPTER 2: THE STAGES OF TEAM DEVELOPMENT; CHAPTER 3: ROLES PEOPLE PLAY IN A TEAM; CHAPTER 4: CREATING A TEAM VISION AND A SET OF VALUES; CHAPTER 5: EFFECTIVE TEAM MEETINGS; CHAPTER 6: DEALING WITH CONFLICT IN A TEAM: CHAPTER 7: CROSS-FUNCTIONAL TEAM WORKING: BIBLIOGRAPHY; GLOSSARY; ITG RESOURCES Sommario/riassunto Building a High-Performance Team is intended to provide IT managers with informative and practical advice and tips on how to create a high-

performance team.