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Sommario/riassunto

This volume comprises papers prepared for the 8th World Conference on Continuing Professional Development (Bologna, Italy, 18-20 August 2009). Within the broad theme of creating a positive work environment for a multi-generational workforce in library and information organizations, the conference addresses managing between and across generations, mentoring and coaching, attracting people to the profession and developing a new generation of leaders, re-skilling and transferability of skills, succession planning and passing on knowledge.

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