1. Record Nr. UNINA9910454440903321 Autore **Etherington Bob** Titolo Negotiating skills for virgins [[electronic resource] /] / Bob Etherington London, : Marshall Cavendish Business, 2008 Pubbl/distr/stampa **ISBN** 981-4312-24-X 0-462-09392-1 Descrizione fisica 1 online resource (176 p.) Disciplina 658.4052 Soggetti Negotiation in business Negotiation Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Paperback. Cover; Title; Copyright; Contents; Warning: before you buy this book ...; Nota di contenuto Definitions for virgins; Introduction; 1 Aspiration and attitude; 2 Question: what is plan B? Answer: not plan A; 3 Haggle haggle ... barter barter ... sell sell ... "negotiate"; 4 Deconstructing the "No"; 5 Dealing with "Johnny Foreigner"; 6 I don't know why I did that!? (ploys and "tricks"); 7 Unconscious incompetence and conscious competence; 8 Putting it all together; About the author Sommario/riassunto Following on from the success of his first two books, ""Presentation Skills for Quivering Wrecks" and ""Cold Calling for Chickens,"" Bob Etherington provides another quick-read instructional book, this time

packed with anecdotes and advic