Record Nr. UNINA9910454405103321 Autore Falcone Paul **Titolo** 101 tough conversations to have with employees [[electronic resource]] : a manager's guide to addressing performance, conduct, and discipline challenges / / Paul Falcone New York, : American Management Association, c2009 Pubbl/distr/stampa **ISBN** 1-62198-319-6 1-282-09126-3 9786612091261 0-8144-1349-8 Edizione [1st edition] Descrizione fisica 1 online resource (321 p.) Disciplina 658.3/045 Soggetti Problem employees Labor discipline Employees - Rating of Performance standards Personnel management Electronic books. Lingua di pubblicazione Inglese Materiale a stampa **Formato** Livello bibliografico Monografia Note generali Includes index. Nota di contenuto Contents; Preface; Acknowledgments; Introduction: The Rules of Engagement: PART I: Uncomfortable Workplace Situations; PART II: Poor Work Habits and Job Performance Concerns; PART III: Inappropriate Workplace Behavior and Conduct; PART IV: Corporate Actions; Index

> Bad attitudes? Discipline and performance problems? Here's muchneeded help for managers who need to "have a talk" with their people.

Sommario/riassunto