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Nota di bibliografia	Includes bibliographical references (p. [173]-176).
Nota di contenuto	Table of Contents; Chapter 1 - What is Performance, and why do we have to design for it?; Section One: Defining Performance; Chapter 2: Identify Desired Performance; Chapter 3: Define Success; Chapter 4: Define Performance Assessments; Section Two: Improving Performance; Chapter 5: Identify a Set fo Solutions; Chapter 6: Design and Develop Performance Solutions; Section Three: Continual Improvement; Chapter 7: Conduct Formative Evaluations; Chapter 8: Continual Improvements; Conclusion; Glossary of Terms
Sommario/riassunto	At the end of the day, our jobs are all about results. The desire to achieve useful results should guide your decisions on a daily basis. This book's unique Performance by Design approach and framework will systematically walk you through the processes, procedures, tools and techniques that are most valuable in creating performance systems that achieve results. In eight chapters, the book sequentially describes each step in the Performance by Design framework: What is performance;

Identify desired performance; Define success; Define performance assessments; Identify a set of solutions; Design
