Record Nr. UNINA9910454217103321 Autore Phillips Jack J. <1945-> **Titolo** Show me the money [[electronic resource]]: how to determine ROI in people, projects, and programs / / Jack J. Phillips, Patricia Pulliam **Phillips** San Francisco, Calif., : Berrett-Koehler Publishers, c2007 Pubbl/distr/stampa **ISBN** 1-5231-1149-6 1-282-29959-X 9786612299599 1-57675-523-1 Edizione [1st ed.] Descrizione fisica 1 online resource (289 p.) Altri autori (Persone) PhillipsPatricia Pulliam Disciplina 658.15/54 Soggetti Project management Project management - Evaluation Rate of return Human capital Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references (p. [259]-261) and index. Nota di contenuto Preface -- The value evolution -- The ROI methodology: a brief overview -- Project needs and objectives: ensuring business alignment -- Reaction and perceived value -- Learning and confidence --Application and implementation -- Impact and consequences --Isolation of project impact -- Show me the money: converting data to money -- The intangible measures -- Project costs and calculating ROI -- The business case: forecasting value, including ROI -- Results reporting -- Implementing and sustaining ROI. Offers a comprehensive, proven method for measuring and evaluating Sommario/riassunto the ROI of every aspect of any organizational initiative Shows how to make the business case for new projects at every stage of their development--before, during, and after implementation Includes case studies, checklists, tools, and tips to help implement this method In

today's organizations, project sponsors and those who have

responsibility for project success are held more accountable than ever

for the financial impact of their programs. Show Me the Money provides managers and executives with a much-needed systematic process