| Record Nr. | UNINA9910454151803321 |
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| Titolo | Does marketing need reform? : fresh perspectives on the future / / Jagdish N. Sheth, Rajendra S. Sisodia, editors |
| Pubbl/distr/stampa | Abingdon, Oxon : , : Routledge, , 2015 |
| ISBN | 1-315-70511-7 1-317-47288-8 1-282-11944-3 9786612119446 0-7656-2468-0 |
| Descrizione fisica | 1 online resource (356 p.) |
| Altri autori (Persone) | ShethJagdish N SisodiaRajendra |
| Disciplina | 658.8 |
| Soggetti | Marketing Electronic books. |
| Lingua di pubblicazione | Inglese |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |
| Note generali | First published 2006 by M.E. Sharpe. |
| Nota di bibliografia | Includes bibliographical references and index. |
| Nota di contenuto | Does Marketing Need Reform?; CONTENTS; CHAPTER 1. INTRODUCTION Does Marketing Need Reform?; MARKETING: THE GOOD, THE BAD, AND THE UGLY; The Bad: Unethical Marketing; The Ugly: Dumb Marketing; The Bad and Ugly: Wasteful Marketing; NOTHING EXCEEDS LIKE EXCESS; CONCLUSION; Restoring Marketing Virtues, or Kinder, Gentler Marketing; REFERENCES; PART 1. MIRROR, MIRROR ON THE WALL Marketing's Image, Excess, and Resistance Problems; CHAPTER 2. COMING TO CONCURRENCE. Improving Marketing Productivity by Reengaging Resistant Consumers; CHAPTER 3. THE IMAGE OF MARKETING CHAPTER 4. WHY MARKETING NEEDS REFORMCHAPTER 5. MARKETING REFORM The Case of Excessive Buying; PART 2. ARE MARKETING'S PROBLEMS SELF-CORRECTING?; CHAPTER 6. DOES REFORM NEED REFORM?; CHAPTER 7. THE MORALITY OF MARKETS,MARKETING, AND THE CORPORATE PURPOSE; CHAPTER 8. ON REFORMING MARKETING For Marketing Systems and Brand Equity Strategy; CHAPTER 9. DOES MARKETING NEED REFORM? Personal Reflections; CHAPTER 10. |

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| | REFORM, RECLAMATION, OR IMPROVEMENT Reinventing Marketing; PART 3. RETHINKING MARKETING'S SACRED COWS; CHAPTER 11. CHALLENGING THE MENTAL MODELS OF MARKETING CHAPTER 12. WHITHER "MARKETING"?Commentary on the American Marketing Association's New Definition of MarketingChaPTER 13. INTERACTION ORIENTATION The New Marketing Competency; CHAPTER 14. CUSTOMER ADVOCACY A New Paradigm for Marketing?; CHAPTER 15. DOES MARKETING NEED TO TRANSCEND MODERNITY?; CHAPTER 16. FROM MARKETING TO THE MARKET A Call for Paradigm Shift; PART 4. ADJUSTING TO MARKETING'S CHANGING CONTEXT; CHAPTER 17. ETHICAL LAPSES OF MARKETERS; CHAPTER 18. THE PRICE IS UNFAIR! Reforming Pricing Management; CHAPTER 19. MARKETING TO THE NEW CUSTOMER MAJORITY CHAPTER 20. QUESTIONS MARKETERS NEED TO ANSWERCHAPTER 21. MARKETING'S FINAL FRONTIER The Automation of Consumption; CHAPTER 22. THE MARKETING-IT PARADOX Interactions from the Customer's Perspective; PART 5. MARKETING AND ITS STAKEHOLDERS; CHAPTER 23. MAKING MARKETING ACCOUNTABLE A Broader View; CHAPTER 24. OUT OF SIGHT AND OUT OF OUR MINDS What of Those Left Behind by Globalism?; CHAPTER 25. EXPANDING THE PERSPECTIVE Making U.S. Marketing Relevant for the New World Order; CHAPTER 26. WHAT CAN INDUSTRIALIZING COUNTRIES DO TO AVOID THE NEED FOR MARKETING REFORM? CHAPTER 27. LEVERAGING MARKETING'S INFLUENCE IN TEAM AND GROUP SETTINGSPART 6. ACADEMIA, HEAL THYSELF Reforming Marketing REFORM? CHAPTER 27. LEVERAGING MARKETING'S INFLUENCE IN TEAM AND GROUP SETTINGSPART 6. ACADEMIA, HEAL THYSELF Reforming MARKETING A Tale of Two Cities; CHAPTER 28. THE WORLD OF MARKETING A Tale of Two Cities; CHAPTER 30. MARKETING OR MARKETING NEED REFORM SCHOOL? On the Misapplication of MARKETING NEED REFORM SCHOOL? On the Misapplication of MARKETING, CHAPTER 34. MARKETING; PART 7. A NEW MISSION FOR MARKETING, CHAPTER 34. MARKETING; MARXETING YANTER 35. RECAPTURING MARKETING S MISSION |
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| Sommario/riassunto | This book sets the agenda for a new generation of marketing principles. It collects the insights of a select group of marketing thinkers and practitioners who are committed to restoring the highest ideals of marketingthe synergistic alignment of company, individual, and societal interests. |